

Compliance Notification

PC Charge Software Receiving Declines for Discover Cards with Expiration Date 2013

ATTENTION PC CHARGE SOFTWARE USERS:

Potential transaction declines due to Discover Cards with a 2013 expiration date

If you are a PC Charge software customer, you may experience declines from Discover cards with an expiration date of 2013. The decline is occurring due to the Last Valid Year currently supported by the PC Charge software, which has not been updated to support Discover cards issued with an expiration date of 2013 or greater.

To ensure you do not experience such declines for an invalid card expiration date, please be sure to extend the Last Valid Year beyond 2012.

The PC Charge Last Valid Year can be updated by following the steps below:

- Go to Set-up Menu
- Select Preferences
- Update Last Valid Year with a 2-digit (yy) numeric year in the future that will support all upcoming future re-issued card types (for example: change the Last Valid Year to "20").

What do I need to do?

If you are a PC Charge software customer you should verify your software is updated to support Discover cards with an expiration date of 2013 or greater.

For more information please contact PC Charge Tech Support at 1.877.659.8981

Date: November 11, 2008